



Arizona Corporation Commission
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To: ACC.UTIL(mailmaster)
Date: Wed, Aug 2, 2000 11:51 PM
Subject: Q-West rate hike

Carl J. Kunasek, Jim Irvin, and William A. Mundell:

Hello, my name is Steven Salcito a resident of Scottsdale, Arizona and Professional Educator for our Public School System.

I am writing this letter in regards to the recent article published in The Arizona Republic, Business and Money section. I am concerned with the proposed residential phone rate increase by Q-West. I am concerned with this proposal of increasing the residential phone by \$2.50 a month, caller identification increasing by \$1.00 a month, and non-published numbers increasing by \$1.10 a month.

This raises a major concern with... Is this a MONOPOLY in Arizona? We teach our youth about monopolies and what we have done to do away with them, in order to have competition among companies. There are no other companies that can provide phone service in the Phoenix Metropolitan Area at a competitive rate. I am familiar with one company that offers service to "at-risk" people that have bad credit. Their phone service is provided at a substantially higher rate.

Just to let you know that the regular phone service is proposed to be increased by 18.96%. The caller identification is proposed to increase by 16.81%. The non-published numbers is proposed to increase by 57.89%. What about the "normal" person struggling to pay the phone bill with a standard 3-4% increase in their salary?

Please vote against the Q-West increase for Arizona phone service.
Thank you for your time and attention with this extremely important issue.

Sincerely,
Steven Salcito